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Destination Examination – Shelf Stable Products

I. Purpose

This document provides procedures for performing a destination examination on shelf stable canned or pouched products.

II. Policy

A destination examination is a third-party evaluation performed by USDA, AMS graders (graders) that can be requested when the condition of livestock and poultry products has been questioned at the point of delivery. Destination examinations for canned and/or pouched product must be done in accordance with the 7 CFR part 42: Standards for Condition of Food Containers. Results of the destination examination and pertinent information from any shipping documents regarding the load being examined must be recorded on the AD-3061: Container Examination Worksheet for metal cans or AD-3066: Container Examination Worksheet for flexible pouches. This final examination of commodity products determines whether products have arrived at destination in an acceptable/satisfactory condition, have not been tampered with, and are ready for further distribution. Each destination examination can also serve as a valuable opportunity to hear the concerns of the recipient and have a discussion about product quality.

III. Procedures

A. Examination Requests

A destination examination may be requested for one or more of the following attributes listed below. Graders must work with their supervisor to coordinate the logistics of the destination examinations such as time, location, point of contact and completion of the <u>LP-109</u>: *Application for Service*. At the request of the recipient or supplying vendor, additional attributes not listed below may be examined.

Condition attributes:

- 1. The identity and quantity of the product.
- 2. The condition, and type of containers.
- 3. The extent of visible damage from shifting pallets due to improper palletization/stacking or mishandling.

B. Shipping Documents

Obtain the shipping certificate (LP-210P) or Certificate of Conformance (COC) and bill of lading which accompanied the shipping container. Verify that the seal numbers are the same as shown on the certificate. Load information including the shipping date, destination examination location, shipping



facility location, production location, seal number, purchase order number, sales order number, and item number should be transferred to the appropriate fields on the examination worksheet.

C. Attribute Examinations

1. Container Quantity

The total number of containers for each destination examination should be verified by the grader. The total must be recorded in the appropriate field on the examination worksheet. If this number does not match the total stated on the shipping certificate and/or the bill of lading, a note must be made in the remarks.

An official recount is required when the delivery vehicle arrives with broken or missing seals or other evidence of suspected tampering. In this case, graders must personally count all containers on the unit and record any evidence of tampering found. If necessary, note the number of cases short in the remarks on the examination worksheet.

2. Container Condition

a) Determine the Appropriate Sampling Plan

Graders must determine the appropriate sampling plan to use based on the total number of individual containers in the lot using the table below. For each sampling plan, the table shows the sample size and accept or reject criteria for each defect classification (Critical: 0.25, Major: 2.5, Total:10.0). The "Other than Origin Inspection" side of the table must be used for destination examinations. This information is transferred to the "Sampling Plan Used" section of the Destination Examination Worksheet.

| Code | Lot size ranges— Number of containers in lot | Type of Plan | Acceptable quality levels | | | | | | | | | | | | |
|------|--|--------------|---------------------------|------|----|-----|----|-----|----|------------------------------|----|-----|----|------|----|
| | | | Origin Inspection | | | | | | | Other Than Origin Inspection | | | | | |
| | | | Sample size | 0.25 | | 1.5 | | 6.5 | | 0.25 | | 2.5 | | 10.0 | |
| | | | | Ac | Re | Ac | Re | Ac | Re | Ac | Re | Ac | Re | Ac | Re |
| CA | 6,000 or less | Single | 84 | 0 | 1 | 3 | 4 | 9 | 10 | 0 | 1 | 4 | 5 | 13 | 14 |
| СВ | 6,001-12,000 | Single | 168 | 1 | 2 | 5 | 6 | 16 | 17 | 1 | 2 | 7 | 8 | 23 | 2 |
| CC | 12,001-36,000 | Single | 315 | 2 | 3 | 8 | 9 | 28 | 29 | 2 | 3 | 13 | 14 | 41 | 4 |
| CD | Over 36,000 | Single | 500 | 3 | 4 | 12 | 13 | 42 | 43 | 3 | 4 | 18 | 19 | 62 | 6 |
| CE | | Single | 800 | 4 | 5 | 18 | 19 | 64 | 65 | 4 | 5 | 27 | 28 | 95 | 9 |

Example: Grader is examining a lot size of 600 cases where 24 individual containers are unitized in each case. Therefore, the total number of individual containers in the lot is 14,400. Using the table above, the grader determines the appropriate sample plan to use is "CC" because 14,400 falls between

12,001 – 36,000 containers. Based on this sampling plan, the grader would sample 315 individual containers. They would accept the lot if there were 2 or fewer critical defects, 13 or fewer major defects, and 41 or fewer total defects.

b) Determining Total Number of Sample Cases

When individual containers are packed 12 or less to a case, sample no more than 6 individual containers from any one case. When individual containers are packed between 12-60 to a case, sample no more than 12 individual containers from a case.

Divide the sample size by the sample units per case to determine the number of cases to sample. Use an unbiased random sampling method to select this number of cases from the lot.

Example: A grader has determined that the appropriate sample plan requires a sample size of 315 individual containers. There are 24 cans per case for the product being sampled, therefore the grader must sample 12 individual containers from each sample case. By dividing 315 by 12, the grader determines 26.25 sample cases will be needed. The grader must sample 12 individual containers from each of the 26 cases and an additional 3 containers from the 27th case to meet the 315 individual container sample size.

c) Examine Sample Units for Defects

Visually examine each individual container that is part of the sample for applicable defects. The specific types of defects and classification for each defect are listed on the *Container Examination Worksheets*. For each defect found, record a tally mark next to the defect type on the worksheet. Total the tally marks for Critical, Major, and Minor defects in the bottom section of the form.

d) Determine Acceptance or Rejection of the Lot

Compare the total number of defects in each category to the accept or reject totals for the sampling plan. Mark the appropriate box next to the totals section to indicate whether the lot is to be accepted or rejected. If sampling results determine that the lot should be rejected, graders must place the product on official USDA hold and contact their supervisor immediately. Unacceptable product should be handled as outlined in <u>section D.2.</u> of this procedure.

3. Palletization/Stacking or Other Mishandling of Product

Improper palletization, stacking, and mishandling can result in damage to the product. Graders must examine the entire load to determine if any pallets are leaning and/or if any cases on the lower layers have been damaged. Leaning pallets not only indicate that the product may have shifted during transport, but unstable pallets cause issues for the recipient when putting product into storage.

Destination examinations can be requested due to obvious damage noticed by the recipient. Graders are encouraged to take numerous pictures of affected product to document the issue in a visual format. In these instances, the grader must use their discretion to determine whether a stationary lot

examination is necessary to assess the condition of the entire load. If a stationary lot examination is deemed unnecessary due to obvious product damage on a portion of the load, graders must work with the facility staff to assess the entire load and segregate the affected product from the acceptable product. The total quantity of damaged containers and remaining acceptable product will be recorded in the remarks so that a partial rejection may occur. Damaged product will be handled as outlined in section D.2. of this procedure.

D. Container Examination Worksheet Submittal

The grader must sign and date the completed worksheet and email it to their supervisor. The supervisor will forward a copy to the National Office. Graders must maintain a copy of the form in their personal records and supervisors must file a digital copy of the form in shared folders as specified by their Regional Office. All records should be destroyed 1 year after the close of the fiscal year in which they were created.

1. Acceptable Findings

For acceptable shipments, the grader performing the destination examination must place the following statement in the remarks of the *Container Examination Worksheet*:

"Product represented by this document was examined and was found to be in acceptable condition."

2. Unacceptable Findings

For destination examinations that resulted in unacceptable product, the grader must immediately notify their supervisor via phone and email the *Container Examination Worksheet* along with any photos of defective product. They should remain onsite until given further guidance. When necessary, the supervisor or Regional Office may coordinate with the National Office to make a final determination. The supplying vendor must be notified and given the opportunity to pick up any unacceptable product. The official USDA stamps must be obliterated under the supervision of the grader on any product found to be out of compliance during the destination examination before the hold tape may be removed. Stamp obliteration may occur on-site at the destination or at the origin plant when the product is returned.

Container Examination Worksheets covering unacceptable product must carry the following statement:

"Destination Examination – product covered by this document does not meet the requirements of the Commodity Specification."

Also, include the reason for the rejection, for example:

a) Example 1: Excessive Defects

"Product was found in unacceptable condition due to excessive defects. Product sampled was found to have 10 critical and 13 major defects which exceeds the tolerance for the sample size."

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b) Example 2: Partial rejection due to damaged cases

"45 cases of product were found in unacceptable condition due to pallet shifting resulting in damage to the metal cans. This product was segregated and put on official USDA Hold. The official stamps on the defective product cases were obliterated and the product was disposed of at the warehouse under USDA supervision. The remaining 1,755 cases were found to be in acceptable condition."

E. Reporting Billing Hours, Expenses, and Volume

For any new service locations, an LP-109 must be completed by the vendor with their billing information and destination examination location. The forms must be emailed to the Business Operations Branch (BOB) at QAD.BusinessOps@usda.gov prior to providing service in order to obtain the request number. If product is found to be unacceptable or a partial rejection occurs the fees, expenses, and associated costs for the examination must be billed to the vendor.

Alternatively, when results of the destination examination determine that the product is acceptable the fees, expenses, and associated costs for the examination must be billed to Commodity Procurement (CP). The supervisor must email the BOB at the above email requesting a new request number with the same work location using the CP billing account number.

The appropriate unscheduled request number obtained from the BOB must be used for entries in work reports and expense logs in ABI. State trust states must transfer the information from the LP-109 to their own equivalent form(s) and make appropriate entries into their work reports and expense logs. The volume of product examined must be recorded in ABI as "DE" in the "Acceptance Service" section and "NG Dest. Inspection" in the "Officially Graded" section.

Exhibit 1: AD-3061- Container Examination Worksheet example.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

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| U.S. DEPARTMENT OF AGRICULTURE | | | | | DUCT | Chicken | | | | TYPE AND SIZE OF CONTAINER 24/12502 CANS | | | | |
|---|---|---------------------------|--------------------|---------|---------------|--|--|--|---------------------------------------|--|------------------------|--------------|--|--|
| CONTAINER EXAMINATION WORKSHEET TABLE IV – METAL CONTAINERS | | | | | NO | Chicken | | LOT SIZE* | | | ONTRACT NO. | RACT NO. | | |
| | ┸ | | | | 43,200 | 1234567 | | | | | | | | |
| Name and Address of Applicant | | | | | | STATUS OF | LOT | | INSPECTION POINT | | | | | |
| generic Chicken (Vendor) | | | | | | | RESUBMITTED | | Big Food Bank | | | | | |
| 612 Electric Ave CODES AND APPROXIMATE NO. OF CONTAINERS PER CODE* ADDITIONAL OF | | | | | | y applicant. | | | 27 Stock S | >t | | | | |
| | nd approximate no. Of container ion date: 11/23/2023 | RS PER C | ODE ADDITION | AL CODE | SSEEF | REVERSE | | | | | | | | |
| | se Order: 41000ZZZZZ; Sales | Order N | (umber: 5000 | 004554 | 4; Ites | n: 100 | | | | | | | | |
| SAMPLING PLAN USED | | | | CRIT | CRITICAL | | | MAJOR | t | (Minor | | ior Defects) | | |
| ▼ Normal CODE_CD | | No. of Sample Units | e | | AQL: 0.25 | | AQL: 1.5 If other specify 2.5 | | | A | | AQL: 6.5 | | |
| | | Office | if other spec | | | | If other specific | | Re | If other spe | Ac | Re | | |
| ☐ Tigh | First Sample ntened | 500 | | 3 | | 4 | 18 | | 19 | 19 bZ | | 63 | | |
| Red | Second Sample | | | | | | | | | | | | | |
| | Total Sample | | | | | | | | | | | | | |
| Defect No. | Type of Defect | 1 st Sample | 2 nd Sa | ample | Defect No. | | Type of Defect | | | 1 st Sample | 2 nd Sample | | | |
| | Type or size of container or component pas specified | | | | | | DUCT: /pust | stala conflo | ad to the top or h | Minor | | | | |
| 1 | Closure incomplete, not located corre not sealed, crimped, or fitted properly processed primary container | CRITICAL | | | 209 | RUST: (rust stain confined to the top or bottom double seam or rust that can be removed with a soft cloth is not scored as a defect) (a) Rust stain | | | | | | | | |
| 101 | (b) Non-Heat processed primary contain | MAJOR | JOR | | | | | | | | | | | |
| 201 | (c) Other than primary container | Minor | | | 112 | (b) Pitted rust | | | MAJOR | | | | | |
| 202 | Dirty, stained, or smeared container | Minor | | | 210 | Wet cans (excluding refrigerated containers) | | | Minor | | | | | |
| 102 | 102 KEY OPENING METAL CONTAINERS (when required): (a) Key missing | | | | | 211 | DENT: (a) Materially affecting appearance but not usability | | | Minor | IIII | | | |
| 103 | (b) Key does not fit tab | MAJOR | | | 113 | (b) Materially affecting usability | | | MAJOR | | | | | |
| 104 | (c) Tab of opening band insufficient to pracessibility to key | MAJOR | | | 212 | BUCKLE: (a) Not involving end seam | | | Minor | | | | | |
| 105 | (d) Improper scoring (band would not be in one continuous strip) | MAJOR | | | 114 | (b) Extending | into the end | seam | | MAJOR | III | | | |
| 106 | METAL POP-TOPS: (a) Missing or broke tab | MAJOR | - 1 | | 115 | Collapsed con | tainer | MAJOR | | | | | | |
| 107 | (b) Missing or incomplete score line | MAJOR | | | 213 | Paneled side | Paneled side materially affecting appearance but not usability | | | | | | | |
| 108 | FLEXIBLE POP-TOP: (a) Poor seal (writer) entrapped matter, etc.) | MAJOR | | | 116 | Solder missing | der missing when required | | | | | | | |
| 203 | (b) Short pull tab | Minor | | | 117 | Cable cut exp | osing seam | | | MAJOR | | | | |
| 109 | (c) Missing pull tab | MAJOR | | | 118 | Improper side | seam | | | MAJOR | | | | |
| 204 | (d) Torn pull tab | Minor | inor | | 2 | Swell, springer, or flipper (not applicable to gas or pressure packed product nor frozen products) | | | CRITICAL | | | | | |
| 110 | OPEN TOP WITH PLASTIC OVERCAP required): (a) Plastic overcap missing | MAJOR | MAJOR | | 3 | Leaker or blov | ker or blown container | | | CRITICAL | | | | |
| 111 | (b) Plastic overcap warped (making oper reapplication difficult) | ning or | MAJOR | JOR | | 214 | | EN PRODUCTS ONLY: Iging ends 3/16-inch to 1/4-inch beyond lip | | | Minor | | | |
| 205 | OUTSIDE TINPLATE OR COATING (who required): (a) Missing or incomplete | oe <i>n</i> | Minor | | | 119 | (b) Bulging er | nds more tha | s more than 1/4-inch beyond lip | | | | | |
| 206 | (b) Blistered, flaked, sagged, or wrinkled | | Minor | | | | METAL DRUM Leaking filling | MS: seal (bung) : | IS: seal (bung) swell ¹ | | | | | |
| 207 | (c) Scratched or scored | | Minor | | | 120 | Leaking filling | seal (bung) | swell ¹ | | MAJOR | | | |
| 208 | (d) Fine cracks | | Minor | | | | ¹ Defect classi | fication depo | ends on the severit | ly of the defec | t | | | |
| | | | | | | | I | | | | | | | |

REMARKS

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| TABLE XI – LABEL, MARKING, OR CODE | | | | | | | | | | | | | | | | |
|--|---|---|--------------------|-----------|----------------|---|--|---------------------------------|-------|--|--|--|--|--|--|--|
| 101 | Not specified method | | MAJOR | | 202 | Torn or mutilated | | Minor | Ш | | | | | | | |
| 102 | Missing (when | required) | | MAJOR ### | | | Text illegible or inco | mplete | Minor | | | | | | | |
| 103 | Torn or scratched, obliterating any markings on the label MAJOR | | | | | 204 | In wrong location | | Minor | | | | | | | |
| 104 | Incorrect | | | MAJOR | | OTHER (| Specify) | | | | | | | | | |
| 201 | Loose or impr | operly applied | | | | | | | | | | | | | | |
| | | Minor | Major | Critical | Total | AC | ACTION TAKEN BASED ON FIRST SAMPLE | | | | | | | | | |
| First sa | mple | 11 | 16 | 8 | 34 | - | □ LOT ACCEPTED ☑ LOT REJECTED □ SECOND SAMPLE | | | | | | | | | |
| Second sample | | | | - | | | CTION TAKEN ON SECO | | | | | | | | | |
| Grand total 11 16 8 34 LOT ACCEPTED | | | | | | | | LOT REJECTED | | | | | | | | |
| DATE INS | | | | | | | | | | | | | | | | |
| 12/15/23 | 12/15/23 Grader Signature | | | | | | | | | | | | | | | |
| ADDITIONAL CODES "Product was found in unacceptable condition due excessive defects. Product sampled was found to have 8 critical defects which exceeds the tolerance for the sample size." | | | | | | | | | | | | | | | | |
| | CONTAINER EXAMINATION WORKSHEET FOR INTERIOR DEFECTS | | | | | | | | | | | | | | | |
| | | | | TAB | LE XII – INTER | IOR CON | ITAINER DEFECTS 2 | | | | | | | | | |
| 101 | De-tinning in n | | r materially | MAJOR | | 201 | De-tinning metal con usability | tainer not materially affecting | Minor | | | | | | | |
| 102 | Enamel missin container | ng (when requi | MAJOR | | 202 | Black spots in metal | container | Minor | | | | | | | | |
| 103 | Enamel break affecting usab | | container material | MAJOR | | 203 | Enamel breakdown i affecting usability | n metal container material not | Minor | | | | | | | |
| 104 | damage, tear, | , paper, rigid, o delamination, blisters, etc. th | MAJOR | | 204 | paper, rigid, etc.) e.g delamination, missir | ior of the container (Metal, plastic, ,, interior damage, tear, ng layer, off-odor, interior blisters, ffects appearance, but not usability | Minor | | | | | | | | |
| | | | | | | OTHER (| Specify) | | | | | | | | | |
| 2 Acceptance Numbers for Selected Sample Sizes for Interior Container Defects Found when Using Quality Samples are below: | | | | | | | | | | | | | | | | |
| | | | Minor | Major | Total | AC | CTION TAKEN | | | | | | | | | |
| Interi | ior Defect S | umma ry | | | | | LOT ACCEPTED | LOT REJECTED | | | | | | | | |
| DATE INS | DATE INSPECTED SIGNATURE OF INSPECTOR (Print and Sign Name) | | | | | | | | | | | | | | | |