

USDA - AMS - Federal Grain Inspection Service: Directory of Key Contacts

Program/Function	Contact	Email	Primary Phone	Secondary Phone or Email	Core Services
Customer Billing Inquiries	Administrative Officers	myFGIS@usda.gov			Accounts Payable and Accounts Receivables
Quality Assurance and Compliance	Kendra Kline	Kendra.C.Kline@usda.gov	202-690-2410	FGISQACD@usda.gov	Official Agency/Delegated State Oversight Investigate Alleged USGSA and AMA Violations Geographic Boundary Management
FGIS Violations Hotline		FGISQACD@usda.gov	202-720-0228	Toll-Free: 1-800-998-3447	
Field Management Division (includes Master Scale)	Charles Parr Jeff L'Heureux	Charles.T.Parr@usda.gov Jeffrey.R.Lheureux@usda.gov	816-702-3902 816-550-3071		Inspection/Weighing/Grading Operations Management
Domestic Inspections Operations Office	Ronald Bundy	Ronald.F.Bundy@usda.gov	816-702-3901	FGISDomesticInspectionOperationsOffice@usda.gov	Domestic Oversight of Official Service Providers
League City Field Office <i>includes</i> Beaumont Duty Point, Corpus Christi Duty Point and Weslaco Duty Point	Jorge Vazquez Robert Waller	Jorge.A.Vazquez@usda.gov Robert.J.Waller@usda.gov	281-338-2844 ext.24 281-338-2934 ext. 32	Main Office: 281-338-2787	Export Field Office
New Orleans Field Office (NOFO)	Micah Malbroux	Micah.J.Malbroux@usda.gov	985-235-2059	Main Office: 985-764-2324	Export Field Office
	Quintin Joshua	Quintin.P.Joshua@usda.gov	985-235-5046		
	FGIS CHS Myrtle Grove Lab		504-656-2195		
	FGIS Cargill Westwego Lab		504-436-0217		
	FGIS ADM Ama Lab		504-431-7957		
	FGIS ADM Destrehan Lab		985-764-7843		
	FGIS ADM Reserve Lab		985-536-2391		
	FGIS Cargill Reserve Lab		985-536-4148		
	FGIS Zennoh Lab		225-562-3987		
	FGIS LDC Port Allen Lab		225-381-3949		
	FGIS Crowley LA Duty Point		337-783-0911		
	FGIS IFG-Port of Lake Charles LA		337-491-6721		
Pacific Northwest (PNW) Field Office	David Weible Moscow Duty Point Field Office Circuit <i>includes</i> Idaho, Montana, Utah, portions of North Dakota	David.A.Weible@usda.gov	503-265-0567	Main Office: 503-326-7887	Export Field Office
Washington Federal/State Office	Direct all Communications to the PNW Field Office				
Stuttgart Field Office	Brandon Merritt California Duty Point Greenville Duty Point Jonesboro Duty Point Field Office Circuit <i>includes</i> Arkansas; Mississippi; Tennessee; and portions of Illinois; Indiana; Kentucky; Missouri Rice; California Rice; and the Northeast corner of Louisiana	Brandon.I.Merritt@usda.gov	870-673-2508 ext.3	Main Office: 870-673-2508	Rice Field Office
Toledo Field Office	Noah Brook Field Office Circuit <i>includes</i> Delaware; District of Columbia; Duluth; Main; Maryland; Massachusetts; Michigan; New Work; North Carolina; Ohio; Pennsylvania; Rhode Island; Vermont; Virginia; Milwaukee, WI; West Virginia; and portions of Illinois; Kentucky; and Eastern Canada	Noah.I.Brook@usda.gov	419-887-7924	Main Office: 419-893-3076	Export Field Office
Technology and Science Division	Eric Jabs	Eric.J.jabs@usda.gov	816-702-3802	FGISASKTSD@usda.gov	Technology Operations Management
Analytical Chemistry Branch <i>includes</i> Trace Analysis and Wheat Functionality)	Tom Weber	Thomas.A.Weber@usda.gov	816-702-3811		Analytical Methods Development and Services National Quality Assurance Programs
Biotechnology and Analytical Service Branch <i>includes</i> Commodity Testing and Reference Lab)	Tandace Bell	Tandace.A.Bell@usda.gov	816-702-3846		Reference Methods (Moisture/Oil/Protein)
Inspection Instrumentation Branch <i>includes</i> Inspections Systems Engineering)	Jeffrey Vanfossan	Jeffrey.L.Vanfossan@usda.gov	816-702-3872		NTEP Evaluation Program Moisture/NIRT(Protein)/NMR (Oil) Calibration Technology Review
Board of Appeals and Review	Brain Adams	Brain.C.Adams@usda.gov	816-702-3834	FGISBoardOfAppealsAndReviewSubjectiveAnalysisGroup@usda.gov	Appeals STEPS Opinions Referees Equipment Quality Assurance Program
	Ramon Luevano	Juan.R.Luevano@usda.gov	816-702-3835		
FGIS Senior Leadership Team	Jennifer Porter Andrew Ping	Jennifer.Porter@usda.gov Andrew.Ping@usda.gov	202-720-9171	FGIS.ODA@usda.gov	Office of the Deputy Administrator
FGIS Online System Support	LeRoy Capper	Leroy.S.Capper@usda.gov	202-720-0649	FGISOnlineSupport@usda.gov	Application Administrator - Role/Account Management, Export Registration + More.
FGIS Policies and Procedures <i>includes</i> Requests for Visual Reference Images	Jacob Thein	Jacob.D.Thein@usda.gov	816-702-3923	FGISPoliciesProceduresMarketAnalysisBranch@usda.gov	Policy Questions Handbooks Directives Notices Bulletins Mechanical Sampling Systems Weekly Export Reports Training Content
FGIS Outreach and International Affairs	Anthony Goodeman	Anthony.T.Goodeman@usda.gov	202-720-0291	FGIS-IAD@usda.gov	

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