

**Fruit and Vegetable Programs**  
**Fresh Products Branch**  
**Program Support Section**

The Program Support Section provides oversight to the Branch's information technology operations. The Section is responsible for planning and executing a comprehensive information technology system for the Branch's technical and administrative operations. The Section analyzes Branch information technology requirements and data inputs and outputs, and develops new or revised automated information technology systems and procedures to ensure the effective, timely, and efficient accomplishment of program objectives.

The Section is responsible for the daily operations of Branch information systems at its Washington, D.C. headquarters, nationwide field offices, and its National Training and Development Center and Service Center located in Fredericksburg, Virginia.

The Section procures and maintains the Branch's desktop and laptop computers and accompanying peripheral devices. The Information Technology Team manages the development, implementation, and operations of the Branch's automated inspection system known as the Fresh Electronic Inspection Reporting/Resource System (FEIRS). FEIRS replaced the manual paper and pen inspection process and provides inspectors with remote access to inspection note sheets and certificates, inspection reference materials, and grade standards. FEIRS enhances and facilitates the Branch's fruit and vegetable inspection processes by allowing for the collection, compilation, and distribution of inspection-related data.

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